

Time	Sun, Jan 27, 2019	
1:00 PM – 4:00 PM	PRE-REGISTRATION AND MEET & GREET WITH YOUR CUSTOMER SUCCESS MANAGERS	
4:00 PM – 7:00 PM	(SOLD OUT) OPTIONAL GROUP ACTIVITY: CAPILANO SUSPENSION BRIDGE "CANYON LIGHTS" TOUR	
Time	Mon, Jan 28, 2019	
7:30 AM – 8:30 AM	MORNING COFFEE, JUICE & CONTINENTAL BREAKFAST	
7:30 AM – 8:30 AM	REGISTRATION	
10:00 AM – 5:00 PM	SUMMIT LOUNGE OPEN	
	<b>MORNING PRESENTATIONS</b>	
8:30 AM – 8:45 AM	Welcome to Summit 2019	
8:45 AM – 9:30 AM	Keynote - TBD	
9:30 AM – 10:00 AM	Disruptive Technologies	
10:00 AM – 10:30 AM	COFFEE BREAK 30 MINS.	
10:30 AM – 11:00 AM	How to Fund New Technologies	
11:00 AM – 11:30 AM	How Millennials are Driving Change in Healthcare	
11:30 AM – 12:00 PM	Exan Roadmap	
12:00 PM – 1:00 PM	LUNCH	
	<b>AFTERNOON BREAKOUTS</b>	
1:00 PM – 1:45 PM	Track - Financial	Security and Legal Compliance
	Track - IT	Installation Tricks in axiUm 7.00
	Track - Clinical	Chart Audit
	Track - Admin/All	Competitive Analysis of BI Tools
	Track - Strategy	Whiteboard Session (Goals)
1:45 PM – 2:00 PM	WATER BREAK – 15 MINS.	
2:00 PM – 2:45 PM	Track - Financial	axiUm Future Financial Enhancements
	Track - IT	TBD
	Track - Clinical	Digital Curriculum
	Track - Admin/All	axiUm Help
2:45 PM – 3:15 PM	Track - Strategy	Building or Renovating Clinics for the Future
	COFFEE BREAK – 30 MINS.	
3:15 PM – 4:00 PM	Track - Financial	Networking
	Track - IT	Networking
	Track - Clinical	Networking
	Track - Admin/All	Networking
	Track - Strategy	Networking
4:00 PM – 4:15 PM	WATER BREAK – 15 MINS.	
4:15 PM – 5:00 PM	Track - Financial	Financial Consortium
	Track - IT	axiUm Future IT Enhancements
	Track - Clinical	Digital Impression Scanning
	Track - Admin/All	axiUm Support Panel Discussion
	Track - Strategy	Future of Dentistry
5:00 PM – 6:00 PM	WELCOME RECEPTION	

Please note: all sessions, topics, speakers, times, activities and rooms are subject to change.

Time	Tue, Jan 29, 2019	
6:30 AM – 7:30 AM	MORNING RUN/WALK (OPTIONAL)	
7:30 AM – 8:30 AM	MORNING COFFEE, JUICE & CONTINENTAL BREAKFAST	
9:00 AM – 5:00 PM	SUMMIT LOUNGE OPEN	
	<b>MORNING PRESENTATIONS</b>	
8:30 AM – 8:45 AM	Change Management Introduction	
8:45 AM – 10:00 AM	Keynote – Change Management, <i>Dr. Jennifer Newman, R. Psych., Workplace Psychologist</i>	
10:00 AM – 10:30 AM	COFFEE BREAK 30 MINS.	
10:30 AM – 11:15 AM	Implementing Changes in Technology – Panel Discussion	
11:15 AM – 11:45 AM	Trends in Dental Education – <i>Dr. Denise Stewart, DDS, MHSA, Chief Policy Officer, American Dental Education Association</i>	
11:45 AM – 12:00 PM	2019 Mid-Year Consortium Meeting Announcement	
12:00 PM – 1:00 PM	LUNCH	
	<b>AFTERNOON BREAKOUT SESSIONS</b>	
1:00 PM – 1:45 PM	Track - Financial	Centralized Scheduling & Planned Appointments
	Track - IT	Case Management
	Track - Clinical	axiUm Future Clinical Enhancements
	Track - Admin/All	axiUm PowerAdmin 101
	Track - Strategy	Change Management
1:45 PM – 2:00 PM	WATER BREAK – 15 MINS.	
2:00 PM – 2:45 PM	Track - Financial	How to Increase Your Revenue
	Track - IT	Managing Support Requests
	Track - Clinical	CAD/CAM Presentation
	Track - Admin/All	axiUm Enhancements 7.04
	Track - Strategy	Culture, Organizational Performance & the Journey to Successful Strategy Execution
2:45 PM – 3:15 PM	COFFEE BREAK – 30 MINS.	
3:15 PM – 4:00 PM	Track - Financial	Clinical Group Experience
	Track - IT	Platinum Sponsor - TBD
	Track - Clinical	CAD/CAM Hands-on
	Track - Admin/All	axiUm Future Admin Enhancements
	Track - Strategy	How to Trial New Technologies in Your Clinics
4:00 PM – 4:15 PM	WATER BREAK – 15 MINS.	
4:15 PM – 5:00 PM	Track - Financial	Call Center in Action
	Track - IT	TBD
	Track - Clinical	TBD
	Track - Admin/All	Platinum Sponsor - TBD
	Track - Strategy	How to Seamlessly Integrate to the Hospital
6:00 PM – 7:00 PM	COCKTAIL RECEPTION	
7:00 PM – 10:00 PM	GALA DINNER	
10:00 PM (approx.)	OPTIONAL GROUP ACTIVITY: KARAOKE, SPONSORED BY EASYMARKIT (location TBD)	

Please note: all sessions, topics, speakers, times, activities and rooms are subject to change.

Time	Wed, Jan 30, 2019 – Optional Training Day	
8:00 AM – 9:00 AM	MORNING COFFEE, JUICE & CONTINENTAL BREAKFAST	
9:00 AM – 10:15 AM	General axiUm Training	Track 1 – <b>If you want it, here it is, come and get it! Part 1</b> – Taking advantage of the new features in axiUm 7.0x.
	Crystal Reports Training	Introduction to Crystal Reports in axiUm (see detailed course overview below).
10:15 AM – 10:45 AM	COFFEE BREAK 30 MINS.	
10:45 AM – 12:00 PM	General axiUm Training	Track 1 – <b>Deep Dive Into Data</b> – cleaning up the Info Manager by finding reports not used in a long time using the Report Access Log; Production, Collections and Accounts Receivable; Managing unallocated payments and adjustments.
	General axiUm Training	Track 2 – <b>Get Work Done While You Sleep</b> - Take maximum advantage of the standard overnight options in axiUm, to save work and clean-up data. As well, an overview of customization options will be covered.
	Crystal Reports Training	Introduction to Crystal Reports in axiUm (continued).
12:00 PM – 1:00 PM	LUNCH	
1:00 PM – 2:15 PM	General axiUm Training	Track 1 – <b>Becoming an eRx-pert</b> - Learn how to become an electronic prescribing expert in this session focused on prescriptions. Get an inside peek at axiUm's integration with electronic prescribing and learn how easy it is to improve your prescribing process.
	General axiUm Training	Track 2 – <b>Move to the Web! Move to the Right!</b> An overview of web forms and the new features in axiUm 7.04.
	Crystal Reports Training	Introduction to Crystal Reports in axiUm (continued).
2:15 PM – 2:45 PM	COFFEE BREAK 30 MINS.	
2:45 PM – 4:00 PM	General axiUm Training	Track 1 – <b>If you want it, here it is, come and get it! Part 2</b> – Taking advantage of the new features in axiUm 7.0x.
	General axiUm Training	Track 2 – <b>Make a Great First Impression with FirstAccess/PatientAccess</b> - Enhance patient care using web access.
	Crystal Reports Training	Introduction to Crystal Reports in axiUm (continued).

Course Title	Prerequisites	Course Overview
General axiUm Training	<ul style="list-style-type: none"> <li>• Must be an axiUm client.</li> <li>• Basic knowledge of axiUm.</li> </ul>	<ul style="list-style-type: none"> <li>• Course Date: Wed, Jan 30, 2019.</li> <li>• This is a 6-hour course, scheduled from 9:00 AM to 4:00 PM.</li> <li>• There are two tracks and one course in each track's time slot.</li> <li>• Attendees may switch from one track to the other throughout the day.</li> <li>• Attendees are encouraged to bring their own laptops.</li> </ul>
Crystal Reports for axiUm	<ul style="list-style-type: none"> <li>• Must be an axiUm client.</li> <li>• Basic knowledge of axiUm.</li> </ul>	<ul style="list-style-type: none"> <li>• Course Date: Wed, Jan 30, 2019.</li> <li>• This is a 6-hour course, scheduled from 9:00 AM to 4:00 PM.</li> <li>• Seating is limited. Please register early.</li> <li>• A laptop will be provided for your temporary use.</li> </ul> <p><u>What you will learn:</u></p> <ul style="list-style-type: none"> <li>• Introduction to Relational Databases. <ul style="list-style-type: none"> <li>◦ Database terminology (Table, Row, Column, Keys)</li> <li>◦ The relational database model</li> </ul> </li> <li>• Become familiar with the Crystal Report environment. <ul style="list-style-type: none"> <li>◦ Database Expert</li> <li>◦ Crystal Report Sections</li> <li>◦ Select Expert</li> <li>◦ Group Expert</li> <li>◦ Sort Expert</li> <li>◦ Parameters</li> <li>◦ Summary Formulas</li> </ul> </li> <li>• Overview of the standard reports and how they interact with axiUm. <ul style="list-style-type: none"> <li>◦ Areas where axiUm runs standard Crystal reports</li> <li>◦ How axiUm passes information to standard reports</li> <li>◦ Restrictions to consider when modifying standard reports</li> <li>◦ Make simple edits on standard reports</li> </ul> </li> <li>• Get to know the different types of axiUm custom reports. <ul style="list-style-type: none"> <li>◦ Definitions for each type of axiUm custom report</li> <li>◦ Differences between axiUm custom report types</li> <li>◦ axiUm requirements and specifics for each type of a custom report</li> <li>◦ How axiUm interacts with custom reports</li> </ul> </li> <li>• Learn to create axiUm Consents using the master template.</li> </ul>