

Time	Sun, Jan 27, 2019	
1:00 PM – 4:00 PM	PRE-REGISTRATION AND MEET & GREET WITH YOUR CUSTOMER SUCCESS MANAGERS	
4:00 PM – 7:00 PM	(SOLD OUT) OPTIONAL GROUP ACTIVITY: CAPILANO SUSPENSION BRIDGE "CANYON LIGHTS" TOUR	
Time	Mon, Jan 28, 2019	
7:30 AM – 8:30 AM	MORNING COFFEE, JUICE & CONTINENTAL BREAKFAST	
7:30 AM – 8:30 AM	REGISTRATION	
10:00 AM – 5:00 PM	SUMMIT LOUNGE OPEN	
	<b>MORNING PRESENTATIONS</b>	
8:30 AM – 8:45 AM	Welcome to Summit 2019	
8:45 AM – 9:45 AM	Keynote – What is Digital Impression and CAD/CAM Scanning and Milling – Dr. Abboud	
9:45 AM – 10:15 AM	COFFEE BREAK 30 MINS.	
10:15 AM – 10:45 AM	How to Fund New Technologies – Dr. Mark Wolff	
10:45 AM – 11:30 AM	Implementing Changes in Technology – Panel Discussion – Dr. Brennan, Dr. Gambacorta & Bruce Lieberthal	
11:30 AM – 12:00 PM	Exan Roadmap – Bethany Foote	
12:00 PM – 1:00 PM	LUNCH	
	<b>AFTERNOON BREAKOUTS</b>	
1:00 PM – 1:45 PM	Track - Financial	How to Increase your Revenue – Dr. Gary Guest
	Track - IT	Installation Tricks in axiUm 7.00 -Jim Cruikshank
	Track - Clinical	Chart Audit – Dr. Robin Reinke
	Track - Admin/All	Whiteboard Session (Goals) – Elizabeth George
1:45 PM – 2:00 PM	WATER BREAK – 15 MINS.	
2:00 PM – 2:45 PM	Track - Financial	axiUm Financial Enhancements 2018 – Samir Boudjebla
	Track - IT	Trials, Tribulations and Evolution of Getting up and Securing a Digital Workflow – Dr. David Dodell
	Track - Clinical	Increasing Compliance Using Chart Locks – Joseph Wolk
	Track - Admin/All	Inbound Referral Module – Ed Chan
2:45 PM – 3:15 PM	COFFEE BREAK – 30 MINS.	
3:15 PM – 4:00 PM	Track - Financial	Networking -
	Track - IT	Networking -
	Track - Clinical	Networking – Bernard Cheng & Sandi Acres
	Track - Admin/All	Networking – Elizabeth George
4:00 PM – 4:15 PM	WATER BREAK – 15 MINS.	
4:15 PM – 5:00 PM	Track - Financial	Financial Consortium – Rebecca Dixon
	Track - IT	Platinum Sponsor – Citrix
	Track - Clinical	axiUm Ascend Roadmap – Bethany Foote & Bernard Cheng
	Track - Admin/All	Gold Sponsor - Topaz Canadian Networking – Christine McCabe
5:00 PM – 6:00 PM	WELCOME RECEPTION	

Time	Tue, Jan 29, 2019	
6:30 AM – 7:30 AM	MORNING RUN/WALK (OPTIONAL)	
7:30 AM – 8:45 AM	MORNING COFFEE, JUICE & CONTINENTAL BREAKFAST	
9:00 AM – 5:00 PM	SUMMIT LOUNGE OPEN	
	<b>MORNING PRESENTATIONS</b>	
8:45 AM – 9:00 AM	Change Management Introduction – Rachel Nelson	
9:00 AM – 10:15 AM	Keynote – Guiding Change: How Leaders Navigate the Emotional Terrain – Dr. Jennifer Newman, R. Psych., Workplace Psychologist	
10:15 AM – 10:45 AM	COFFEE BREAK 30 MINS.	
10:45 AM – 11:15 AM	How Millennials are Driving Change in Healthcare – Dr. Joshua Even & Joanna Mullins	
11:15 AM – 11:45 AM	Trends in Dental Education – Dr. Denise Stewart, DDS, MHSA	
11:45 AM – 12:00 PM	2019 Mid-Year Consortium Meeting Announcement - Dr. Mary-Jane Hanlon	
12:00 PM – 1:00 PM	LUNCH	
	<b>AFTERNOON BREAKOUT SESSIONS</b>	
1:00 PM – 1:45 PM	Track - Financial	Centralized Scheduling & Planned Appointments – Dr. Bob Gellin
	Track - IT	Platinum Sponsor – Nvidia
	Track - Clinical	axiUm Clinical Enhancements 2018 – Samir Boudjebba
	Track – Admin/All	axiUm PowerAdmin 101 – Jim Cruikshank
1:45 PM – 2:00 PM	WATER BREAK – 15 MINS.	
2:00 PM – 2:45 PM	Track - Financial	Insurance Quick Wins – Alex Kostiouk & Craig Walton
	Track - IT	axiUm IT Enhancements 2018 – Doreen Xue & Jim Cruikshank
	Track - Clinical	Gold Sponsor – Dr First
	Track – Admin/All	Culture, Organizational Performance & the Journey to Successful Strategy Execution – Sam Khattab
2:45 PM – 3:15 PM	COFFEE BREAK – 30 MINS.	
3:15 PM – 4:00 PM	Track - Financial	Clinical Group Experience – Marina Black
	Track - IT	Competitive Analysis of BI Tools (Crystal, Microsoft & Tableau) -
	Track - Clinical	5 Digital Curriculum Innovations You'll See in the Next 5 Years – Dr. Jonny Brennan
	Track – Admin/All	Platinum Sponsor - EasyMarkit
4:00 PM – 4:15 PM	WATER BREAK – 15 MINS.	
4:15 PM – 5:00 PM	Track - Financial	Call Center in Action – Margaret J. Saiz
	Track - IT	Managing Support Requests -
	Track - Clinical	Platinum Sponsor – MiPACS
	Track – Admin/All	axiUm Admin Enhancements 2018 – Doreen Xue
	Track - Strategy	
6:00 PM – 7:00 PM	COCKTAIL RECEPTION	
7:00 PM – 10:00 PM	GALA DINNER	
10:00 PM (approx.)	OPTIONAL GROUP ACTIVITY: KARAOKE, SPONSORED BY EASYMARKIT (Fantacity)	

Time	Wed, Jan 30, 2019 – Optional Training Day	
8:00 AM – 9:00 AM	MORNING COFFEE, JUICE & CONTINENTAL BREAKFAST	
9:00 AM – 10:15 AM	General axiUm Training	Track 1 – <b>If you want it, here it is, come and get it! Part 1</b> – Taking advantage of the new features in axiUm 7.0x.
	Crystal Reports Training	Introduction to Crystal Reports in axiUm (see detailed course overview below).
10:15 AM – 10:45 AM	COFFEE BREAK 30 MINS.	
10:45 AM – 12:00 PM	General axiUm Training	Track 1 – <b>Deep Dive Into Data</b> – cleaning up the Info Manager by finding reports not used in a long time using the Report Access Log; Production, Collections and Accounts Receivable; Managing unallocated payments and adjustments.
	General axiUm Training	Track 2 – <b>Get Work Done While You Sleep</b> - Take maximum advantage of the standard overnight options in axiUm, to save work and clean-up data. As well, an overview of customization options will be covered.
	Crystal Reports Training	Introduction to Crystal Reports in axiUm (continued).
12:00 PM – 1:00 PM	LUNCH	
1:00 PM – 2:15 PM	General axiUm Training	Track 1 – <b>Becoming an eRx-pert</b> - Learn how to become an electronic prescribing expert in this session focused on prescriptions. Get an inside peek at axiUm's integration with electronic prescribing and learn how easy it is to improve your prescribing process.
	General axiUm Training	Track 2 – <b>Move to the Web! Move to the Right!</b> An overview of web forms and the new features in axiUm 7.04.
	Crystal Reports Training	Introduction to Crystal Reports in axiUm (continued).
2:15 PM – 2:45 PM	COFFEE BREAK 30 MINS.	
2:45 PM – 4:00 PM	General axiUm Training	Track 1 – <b>If you want it, here it is, come and get it! Part 2</b> – Taking advantage of the new features in axiUm 7.0x.
	General axiUm Training	Track 2 – <b>Make a Great First Impression with FirstAccess/PatientAccess</b> - Enhance patient care using web access.
	Crystal Reports Training	Introduction to Crystal Reports in axiUm (continued).

Course Title	Prerequisites	Course Overview
General axiUm Training	<ul style="list-style-type: none"> <li>Must be an axiUm client.</li> <li>Basic knowledge of axiUm.</li> </ul>	<ul style="list-style-type: none"> <li>Course Date: Wed, Jan 30, 2019.</li> <li>This is a 6-hour course, scheduled from 9:00 AM to 4:00 PM.</li> <li>There are two tracks and one course in each track's time slot.</li> <li>Attendees may switch from one track to the other throughout the day.</li> <li>Attendees are encouraged to bring their own laptops.</li> </ul>
Crystal Reports for axiUm	<ul style="list-style-type: none"> <li>Must be an axiUm client.</li> <li>Basic knowledge of axiUm.</li> </ul>	<ul style="list-style-type: none"> <li>Course Date: Wed, Jan 30, 2019.</li> <li>This is a 6-hour course, scheduled from 9:00 AM to 4:00 PM.</li> <li>Seating is limited. Please register early.</li> <li>A laptop will be provided for your temporary use.</li> </ul> <p><u>What you will learn:</u></p> <ul style="list-style-type: none"> <li>Introduction to Relational Databases. <ul style="list-style-type: none"> <li>Database terminology (Table, Row, Column, Keys)</li> <li>The relational database model</li> </ul> </li> <li>Become familiar with the Crystal Report environment. <ul style="list-style-type: none"> <li>Database Expert</li> <li>Crystal Report Sections</li> <li>Select Expert</li> <li>Group Expert</li> <li>Sort Expert</li> <li>Parameters</li> <li>Summary Formulas</li> </ul> </li> <li>Overview of the standard reports and how they interact with axiUm. <ul style="list-style-type: none"> <li>Areas where axiUm runs standard Crystal reports</li> <li>How axiUm passes information to standard reports</li> <li>Restrictions to consider when modifying standard reports</li> <li>Make simple edits on standard reports</li> </ul> </li> <li>Get to know the different types of axiUm custom reports. <ul style="list-style-type: none"> <li>Definitions for each type of axiUm custom report</li> <li>Differences between axiUm custom report types</li> <li>axiUm requirements and specifics for each type of a custom report</li> <li>How axiUm interacts with custom reports</li> </ul> </li> <li>Learn to create axiUm Consents using the master template.</li> </ul>