

Time	Sun, Jan 27, 2019	
1:00 PM - 3:45 PM	PRE-REGISTRATION AND MEET & GREET WITH YOUR CUSTOMER SUCCESS MANAGERS - Room: Conference Centre Entrance	
3:45 PM - 7:00 PM	(SOLD OUT) OPTIONAL GROUP ACTIVITY: CAPILANO SUSPENSION BRIDGE "CANYON LIGHTS" TOUR Please meet in the Bayshore Grand Ballroom Foyer at 3:45 PM.	
Time	Mon, Jan 28, 2019	
7:00 AM - 8:00 AM	MORNING COFFEE, JUICE & CONTINENTAL BREAKFAST - Room: Bayshore Grand Foyer	
7:00 AM - 8:00 AM	REGISTRATION - Room: Conference Centre Entrance	
10:00 AM - 5:00 PM	SUMMIT LOUNGE OPEN - Room: Mezzanine Landing	
	MORNING PRESENTATIONS - Room: Bayshore Grand Ballroom	
8:00 AM - 8:15 AM	Welcome to Summit 2019	
8:15 AM - 8:25 AM	Advancing Digital Solutions Together - Brian Allen, Vice President Prosthetic Solutions, North America, Henry Schein, Global Dental Group	
8:25 AM - 9:15 AM	Keynote - Rethinking Dentistry in the Digital Age - Marcus Abboud, DDS, Associate Dean for Digital Dentistry, University of Kentucky College of Dentistry	
9:15 AM - 9:45 AM	How to Fund New Technologies - Mark S. Wolff, DDS, PhD, Morton Amsterdam Dean, University of Pennsylvania School of Dental Medicine	
9:45 AM - 10:15 AM	COFFEE BREAK 30 MINS. - Room: Bayshore Grand Foyer	
10:15 AM - 10:30 AM	Ride into the Future: TUSDM MidYear axiUm Meeting in Boston - Dr. Mary Jane Hanlon, DMD, MBA, Associate Dean Clinical Affairs, Tufts University School of Dental Medicine	
10:30 AM - 11:30 AM	Panel Discussion: Implementing Changes in Technology - Jonny Brennan, MD, DMD, MPH, Associate Dean, Innovation and Curriculum, AT Still University, Arizona School of Dentistry & Oral Health; Joseph E. Gambacorta, DDS, Associate Dean for Clinical Affairs, SUNY at Buffalo School of Dental Medicine; Bruce Lieberthal, Chief Innovation Officer, Henry Schein, Inc.; & Melissa Miller, Director of Information Technology, University of Pennsylvania School of Dental Medicine; Moderator - Chad McGregor, Manager, Software Development, Exan Software	
11:30 AM - 12:00 PM	Exan Roadmap - Bethany Foote, Director, Product Development, Exan Software	
12:00 PM - 1:00 PM	LUNCH - Room: Bayshore Lunch Room	
1:00 PM - 4:00 PM	CAD/CAM Hands On Workshop - Sponsored by Henry Schein - Room: Bayshore Grand Foyer	
	AFTERNOON BREAKOUTS	
1:00 PM - 1:45 PM	Track - Financial Room: Stanley Park 1	The Utilization of axiUm to Support Clinical Enterprise Analysis of Key Metrics for Patient Volume, Revenue and Capacity - Gary F. Guest, DDS, Associate Dean for Patient Care & Janet Rivera, Manager, Patient Management and Business Operations, UT Health San Antonio School of Dentistry
	Track - IT Room: Stanley Park 2	Installation Tricks in axiUm 7.00 -Jim Cruikshank, Technical Consultant, Exan Software
	Track - Clinical Room: Stanley Park 3	Chart Audits - Implementing the Process in axiUm - Robin E. Reinke, DDS, MPA, Assistant Dean for Clinical Services, UNLV School of Dental Medicine
	Track - Admin/All Room: Cypress	How to Set Organizational Goals and Gain Buy-In - Elizabeth George, Manager, Sales & Marketing, Exan Software
1:45 PM - 2:00 PM	WATER BREAK - 15 MINS. - Room: Stanley Park Foyer	
2:00 PM - 2:45 PM	Track - Financial Room: Stanley Park 1	axiUm Financial Enhancements 2018 - Samir Boudjebba, Manager, Product Management, Exan Software
	Track - IT Room: Stanley Park 2	Trials, Tribulations and Evolution of Getting up and Securing a Digital Dental CAD/CAM Workflow - David Dodell, DMD, Director of Clinical Systems, Midwestern University College of Dental Medicine - Arizona
	Track - Clinical Room: Stanley Park 3	Increasing Compliance Using Chart Locks - Joseph Wolk, EHR Administrator, University of Pennsylvania School of Dental Medicine
	Track - Admin/All Room: Cypress	What Inbound Referrals Can Do for Your Clinic - Edward Chan, Business Development Representative, Exan Software

Please note: all sessions, topics, speakers, times, activities and rooms are subject to change.

2:45 PM - 3:15 PM	COFFEE BREAK - 30 MINS. - Room: Stanley Park Foyer	
3:15 PM - 4:00 PM	Track - Financial Room: Stanley Park 1	Financial Networking Session - Aaron Lee, Manager, Customer Services & Knowledge Management; Sandi Acres, Business Analyst & Lauralynn Mealing, Consultant, Exan Software
	Track - IT Room: Stanley Park 2	IT Networking Session - Philip Qumsieh, Manager, axiUm Support & Jim Cruikshank, Technical Consultant, Exan Software
	Track - Clinical Room: Stanley Park 3	Clinical Networking Session - Sherill Corpuz, Manager, Professional Services; Lisa Kottke, Global Sales & Ilya Motrych, Project Manager, Exan Software
	Track - Admin/All Room: Cypress	Admin Networking Session - Elizabeth George, Manager, Sales & Marketing, Exan Software
4:00 PM - 4:15 PM	WATER BREAK - 15 MINS. - Room: Stanley Park Foyer	
4:15 PM - 5:00 PM	Track - Financial Room: Stanley Park 1	If We Had to Do It Over - Rebecca E. Dixon, Sr. Associate Director of Finance and Administration, Indiana University School of Dentistry & R. Lynn Conway, Revenue Cycle Director, University of Iowa, College of Dentistry & Dental Clinics
	Track - IT Room: Stanley Park 2	Platinum Sponsor - Citrix: Enabling Digital Dentistry with Citrix Workspace - Wayne Feyer, Principal Corporate Account Manager, Citrix Systems, Inc.
	Track - Clinical Room: Stanley Park 3	axiUm Ascend Roadmap - Bethany Foote, Director, Product & Development & Bernard Cheng, Product Owner, Exan Software
	Track - Admin/All Room: Cypress	Gold Sponsor - Topaz: Capture eSignature Benefits with the Topaz eSign Ecosystem - Steve Sweet, Business Development Manager & Tom Scott, National Business Development Manager, Topaz Systems, Inc.
	Room: Mackenzie	Canadian Networking Session - Christine McCabe, Customer Success Manager, Exan Software
5:00 PM - 6:00 PM	WELCOME RECEPTION - Bayshore Grand Foyer	
Time	Tue, Jan 29, 2019	
6:30 AM - 7:30 AM	MORNING RUN/WALK (OPTIONAL) - Meet at Hotel Main Lobby Entrance	
8:00 AM - 9:00 AM	MORNING COFFEE, JUICE & CONTINENTAL BREAKFAST - Room: Bayshore Grand Foyer	
9:00 AM - 5:00 PM	SUMMIT LOUNGE OPEN - Room: Mezzanine Landing	
	MORNING PRESENTATIONS - Room: Bayshore Grand Ballroom	
9:00 AM - 9:15 AM	Change Management Introduction - Elizabeth George, Manager, Sales & Marketing, Exan Software	
9:15 AM - 10:30 AM	Keynote - Guiding Change: How to Navigate the Emotional Terrain - Dr. Jennifer Newman, R. Psych., Workplace Psychologist	
10:30 AM - 11:00 AM	COFFEE BREAK 30 MINS. - Room: Bayshore Grand Foyer	
11:00 AM - 11:30 AM	The Multigenerational Workforce: It's Not Just About Millennials Anymore - Joshua Even, DMD, Director of Clinical Strategy & Support, & Joanna M. Mullins, RDH, BSDH, MHI, Director of Strategy & Service Operations, Willamette Dental Group	
11:30 AM - 12:00 PM	Trends in Dental Education - Denise Stewart, DDS, MHSA, Chief Policy Officer, ADEA	
12:00 PM - 1:00 PM	LUNCH - Room: Bayshore Lunch Room	
	AFTERNOON BREAKOUT SESSIONS	
1:00 PM - 1:45 PM	Track - Financial Room: Stanley Park 1	Planned Appointments - Impact on Finances, Clinics and Our New Contact Center - Bob Gellin, DMD, MHS, Professor and Director of the Division of Periodontics; Frankie Maffett, RDH, Business and Clinical Operations, Medical University of South Carolina
	Track - IT Room: Stanley Park 2	Platinum Sponsor - Nvidia: Revolutionizing Digital Dentistry Education with NVIDIA Virtual GPU - Ismet Nesicolaci, Sr. Education Business Development Manager, Nvidia Corporation
	Track - Clinical Room: Stanley Park 3	axiUm Clinical Enhancements 2018 - Samir Boudjebba, Manager, Product Management, Exan Software
	Track - Admin/All Room: Cypress	axiUm PowerAdmin 101 - Jim Cruikshank, Technical Consultant, Exan Software
1:45 PM - 2:00 PM	WATER BREAK - 15 MINS. - Room: Stanley Park Foyer	
2:00 PM - 2:45 PM	Track - Financial Room: Stanley Park 1	Insurance Quick Wins - Alexander Kostiuok, Implementation Consultant & Craig Walton, Implementation Consultant, Exan Software
	Track - IT Room: Stanley Park 2	Faculty Assist Preview - Bernard Cheng, Product Owner, Exan Software

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	Track - Clinical Room: Stanley Park 3	Gold Sponsor -DrFirst: Fighting the Opioid Crisis and Remaining Compliant - Heidi Polek, RPh, Sr. Manager, Independent Pharmacy Solutions & Drew Hunsinger, Director of Business Development, DrFirst
	Track - Admin/All Room: Cypress	The Infinite Vision: Culture & Success with Strategy Execution - Sam Khattab, Manager, Human Resources, Exan Software
2:45 PM - 3:15 PM	COFFEE BREAK - 30 MINS. - Room: Stanley Park Foyer	
3:15 PM - 4:00 PM	Track - Financial Room: Stanley Park 1	Past and Present Clinical Group Experiences - Marina Black, Director of Clinical and Financial Operations, Loma Linda University School of Dentistry
	Track - IT Room: Stanley Park 2	Advanced Crystal Q&A - Philip Qumsieh, Manager, Technical Support; Sogol Nikzad, Technical Engineer & Grant Bowen, Technical Engineer, Exan Software
	Track - Clinical Room: Stanley Park 3	Anticipating the Digital Curriculum Innovations of the Future to Inform Necessary Changes Now - Jonny Brennan, MD, DMD, MPH, Associate Dean, Innovation and Curriculum, AT Still University, Arizona School of Dentistry & Oral Health
	Track - Admin/All Room: Cypress	Platinum Sponsor - EasyMarkit: New Look, New Support, New Opportunity - Josh DeVries, Founder & Raquel Dressen, Enterprise Customer Success Manager, EasyMarkit
4:00 PM - 4:15 PM	WATER BREAK - 15 MINS. - Room: Stanley Park Foyer	
4:15 PM - 5:00 PM	Track - Financial Room: Stanley Park 1	Implementation of an On-Site Call Center - Margaret Saiz, Department Administrator, University of New Mexico
	Track - IT Room: Stanley Park 2	axiUm IT Enhancements 2018 - Doreen Xue, Manager, Software Quality Assurance, Exan Software
	Track - Clinical Room: Stanley Park 3	Platinum Sponsor - MiPACS: MiPacs Updates: HTML5 3D Web Viewer and More - Scott Mallonee, Sales Manager, Medisor Imaging
	Track - Admin/All Room: Cypress	axiUm Admin Enhancements 2018 - Bernard Cheng, Product Owner, Exan Software
6:00 PM - 7:00 PM	COCKTAIL RECEPTION - Room: Bayshore Grand Foyer	
7:00 PM - 10:00 PM	GALA DINNER - Room: Bayshore Grand Ballroom	
10:00 PM (approx.)	OPTIONAL GROUP ACTIVITY: KARAOKE, SPONSORED BY EASYMARKIT - Fantacity 1133 Robson Street, Vancouver	

Time	Wed, Jan 30, 2019 - Optional Training Day	
8:00 AM - 9:00 AM	MORNING COFFEE, JUICE & CONTINENTAL BREAKFAST - Room: Stanley Park Foyer	
9:00 AM - 10:15 AM	General axiUm Training Room: Stanley Park 1	Track 1 - If You Want It, Here It Is, Come and Get It! Part 1 - Taking advantage of the new features in axiUm 7.0x. Sherill Corpuz, Manager, Professional Services; Alexander Kostiouk, Implementation Consultant; Craig Walton, Implementation Consultant; Ilya Motrych, Project Manager; Jim Cruickshank; Technical Consultant; Lauralynn Mealing, Consultant; & Malavika Santhosh, Implementation Consultant, Exan Software
	Crystal Reports Training Room: Cypress	Introduction to Crystal Reports in axiUm (see detailed course overview below). Grant Bowen, Technical Engineer & Sogol Nikzad, Technical Engineer, Exan Software
10:15 AM - 10:45 AM	COFFEE BREAK 30 MINS. - Room: Stanley Park Foyer	
10:45 AM - 12:00 PM	General axiUm Training Room: Stanley Park 1	Track 1 - Deep Dive Into Data - cleaning up the Info Manager by finding reports not used in a long time using the Report Access Log; Production, Collections and Accounts Receivable; Managing unallocated payments and adjustments. Ilya Motrych, Project Manager & Alexander Kostiouk, Implementation Consultant, Exan Software
	General axiUm Training Room: Stanley Park 3	Track 2 - Get Work Done While You Sleep - Take maximum advantage of the standard overnight options in axiUm, to save work and clean-up data. As well, an overview of customization options will be covered. Jim Cruickshank, Technical Consultant, Exan Software
	Crystal Reports Training Room: Cypress	Introduction to Crystal Reports in axiUm (continued). Grant Bowen, Technical Engineer & Sogol Nikzad, Technical Engineer, Exan Software
12:00 PM - 1:00 PM	LUNCH - Stanley Park Foyer and Stanley Park 2	
1:00 PM - 2:15 PM	General axiUm Training Room: Stanley Park 1	Track 1 - Becoming an eRx-pert - Learn how to become an electronic prescribing expert in this session focused on prescriptions. Get an inside peek at axiUm's integration with electronic prescribing and learn how easy it is to improve your prescribing process. Alexander Kostiouk, Implementation Consultant, Exan Software
	General axiUm Training Room: Stanley Park 3	Track 2 - Top 10 benefits of Web Forms - An overview of web forms and the new features in axiUm 7.04. Craig Walton, Implementation Consultant & Malavika Santhosh, Implementation Consultant, Exan Software
	Crystal Reports Training Room: Cypress	Introduction to Crystal Reports in axiUm (continued). Grant Bowen, Technical Engineer & Sogol Nikzad, Technical Engineer, Exan Software
2:15 PM - 2:45 PM	COFFEE BREAK 30 MINS. - Stanley Park Foyer	
2:45 PM - 4:00 PM	General axiUm Training Room: Stanley Park 1	Track 1 - If you want it, here it is, come and get it! Part 2 - Taking advantage of the new features in axiUm 7.0x. Ilya Motrych, Project Manager & Malavika Santhosh, Implementation Consultant, Exan Software
	General axiUm Training Room: Stanley Park 3	Track 2 - Make a Great First Impression with FirstAccess/PatientAccess - Enhance patient care using web access. Alexander Kostiouk, Implementation Consultant & Craig Walton, Implementation Consultant, Exan Software
	Crystal Reports Training Room: Cypress	Introduction to Crystal Reports in axiUm (continued). Grant Bowen, Technical Engineer & Sogol Nikzad, Technical Engineer, Exan Software

Course Title	Prerequisites	Course Overview
General axiUm Training	<ul style="list-style-type: none"> Must be an axiUm client. Basic knowledge of axiUm. 	<ul style="list-style-type: none"> Course Date: Wed, Jan 30, 2019. This is a 6-hour course, scheduled from 9:00 AM to 4:00 PM. There are two tracks and one course in each track's time slot. Attendees may switch from one track to the other throughout the day. Attendees are encouraged to bring their own laptops.
Crystal Reports for axiUm	<ul style="list-style-type: none"> Must be an axiUm client. Basic knowledge of axiUm. 	<ul style="list-style-type: none"> Course Date: Wed, Jan 30, 2019. This is a 6-hour course, scheduled from 9:00 AM to 4:00 PM. Seating is limited. Please register early. A laptop will be provided for your temporary use. <p><u>What you will learn:</u></p> <ul style="list-style-type: none"> Introduction to Relational Databases. <ul style="list-style-type: none"> Database terminology (Table, Row, Column, Keys) The relational database model Become familiar with the Crystal Report environment. <ul style="list-style-type: none"> Database Expert Crystal Report Sections Select Expert Group Expert Sort Expert Parameters Summary Formulas Overview of the standard reports and how they interact with axiUm. <ul style="list-style-type: none"> Areas where axiUm runs standard Crystal reports How axiUm passes information to standard reports Restrictions to consider when modifying standard reports Make simple edits on standard reports



SUMMIT 2019

Schedule

as of January 23, 2019

		<ul style="list-style-type: none">• Get to know the different types of axiUm custom reports.<ul style="list-style-type: none">○ Definitions for each type of axiUm custom report○ Differences between axiUm custom report types○ axiUm requirements and specifics for each type of a custom report○ How axiUm interacts with custom reports• Learn to create axiUm Consents using the master template.
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